



CERTIFICATION of COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **Dr. Jaime C. Montoya**, Filipino, of legal age, **Executive Director of the Philippine Council for Health Research and Development**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The **Philippine Council for Health Research and Development** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the service offices of Philippine Council for Health Research and Development that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material
5. The Citizen's is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on (indicate date) and underwent review and revision on (indicate date/s) as required under Section 4, Rule IV of the IRR: The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.
7. The Citizen's Charter already shows the improvements (minimum of three) that results from the process of review of frontline service delivery, specifically: (indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.)

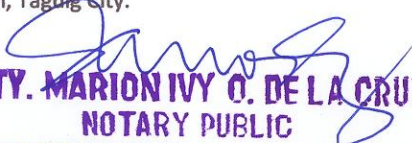
This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this **21st day of November 2013** in Bicutan, Taguig City, Philippines.


JAIME C. MONTOYA, MD, MSc, CESO III
Executive Director, PCHRD

SUBSCRIBED AND SWORN to before this NOV 22 2013 day of _____ 20__ in _____, Philippines, with affiant exhibiting to me his/her PCHRD ID issued on August 2012 at Bicutan, Taguig City.

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ATTY. MARION IVY O. DE LA CRUZ
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